



STEP 1

Download the app

Search the Apple App Store or Google Play Store for **Care Convene**



Get App



Register

STEP 2

Register Here

Complete the registration

PROVIDER CODE:

STEP 4

Start Visit

Open the Care Convene app and enter your email and password to log in

Login



Check Email




STEP 3

Open your Email

Look for an email from Care Convene
Click "Verify my email address"

Verify my email address

Adding Dependents

1. While in the app - tap the gear icon on the far right -> 
2. At the top of the screen - tap "Dependents"
3. On the top right - tap "Add", and fill out the form
4. Once the form is completed, tap the save button.

First-Time Users

We recommend downloading & registering 15-30 minutes prior to your appointment to confirm your device is set up for a successful virtual visit.

Need Help? Contact us!
Support@careconvene.com